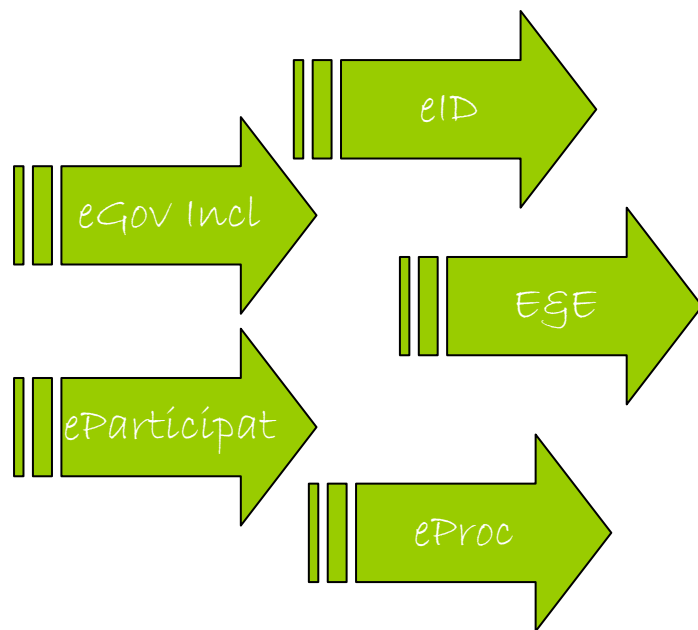


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# i2010 Government *Action Plan*

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CIP Workprogramme  
Moving Forward

Per Blåxt

Helsinki 13<sup>th</sup> September 2006

# CIP Workprogramme eGovernment Action Plan

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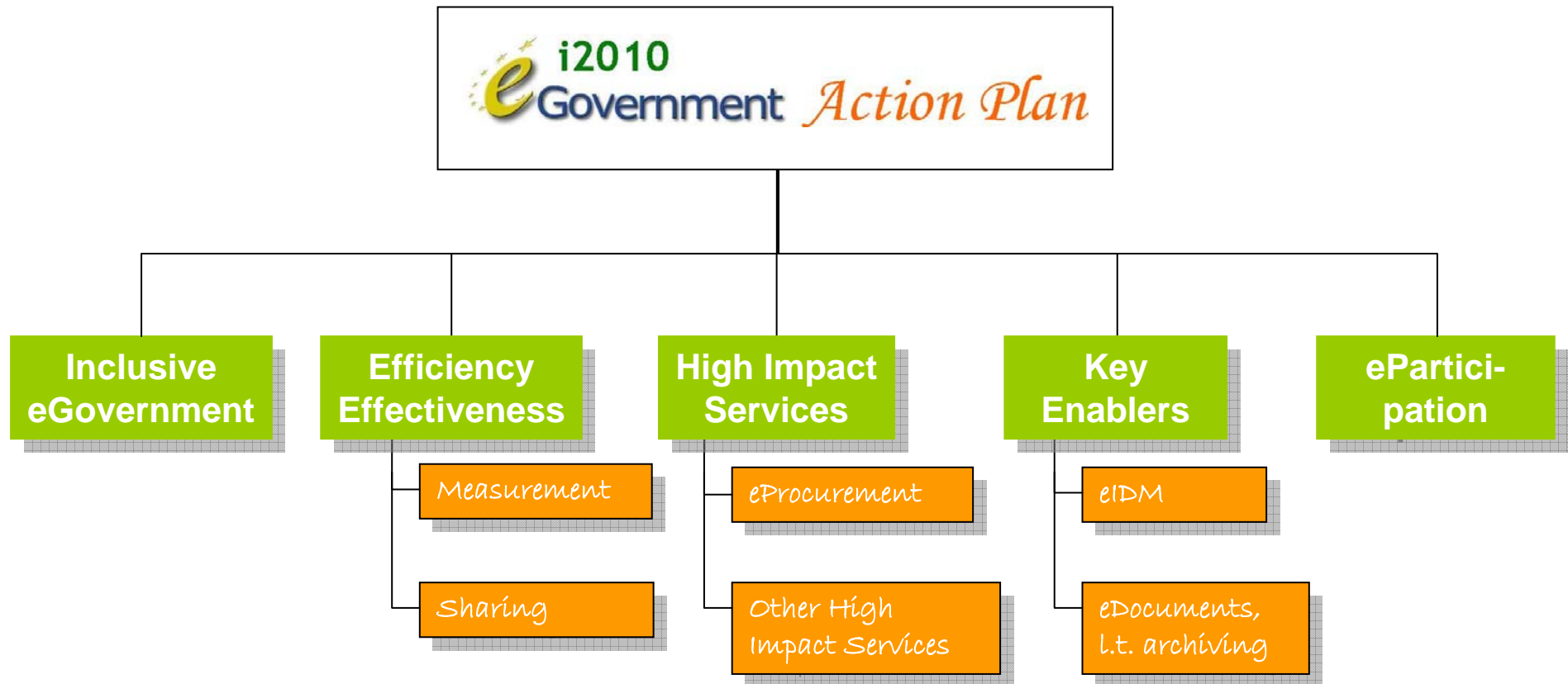
## Agenda

- CIP PSP Supports the Action Plan
- Activities planned for the 5 priorities



# CIP PSP Supports Action Plan

## 5 Priority Objectives



# Typical Activities (1)

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## 1. Policy Support

- Awareness promotion
- Good Practice exchange
- Common Specifications
- Specific activities for the priority (e.g. legislative impact)



# Typical Activities (2)

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## 2. Large Scale Pilots

- Common Specifications (testing, evolution, finalisation)
- Building blocks Common Specifications
- Pilot implementations in some 7 MSS
- Integrated solution (all what is necessary for a complete "solution package", training, documentation, etc.)



# Activities: eProcurement

The most demanding challenges in eProcurement are:

Interoperable electronic signature & administrative dossier for eProcurement.

Awareness of Public Administrations at all levels

## Actions

Awareness → visibility and buy-in for the “100% and 50%” objectives.

Policy development → consensus building, common specifications, etc.

Good Practice exchange

A cross-border pilot showcasing how to deal with eSignatures and administrative information.

Other High Impact Services, .... to be addressed



# Activities: eIDM

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The most demanding challenges in eIDM are:

Interoperable eIDM → reaching consensus.

Actions of specific nature needed for eIDM include:

Policy development and support to reach consensus on common eIDM specifications, etc.

Mutual cross-border recognition of eID pilot to learn from experience, refine common interoperable specifications and create building blocks for shared reuse.

Authentic eDocuments, long term archiving, .... to be addressed.





# Activities: E & E

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The most demanding challenges in E&E are:

Impact oriented benchmarking

Sustainable sharing

The actions needed for Measurement include:

Benchmarking, benchlearning and user impact surveys.

Promotion of the common framework, impact & networking.

Awareness about E&E “gains” (supported by case analysis).





# Activities: Inclusive eGov

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The most demanding challenges in Inclusive eGov are:

Accessible eGov → Inclusive Front office (accessibility, multichannel...).

Inclusive eGov services → Back office redesign for inclusive services

Actions of specific nature needed for Inclusive eGovernment include:

eAccessibility guide.

Multiplatform strategies.

Pilots: ITC enabled Public services for all



# Activities: eParticipation

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The most demanding challenges in eParticipation are:

Learning from Good Practices.

Piloting eParticipation experiences.

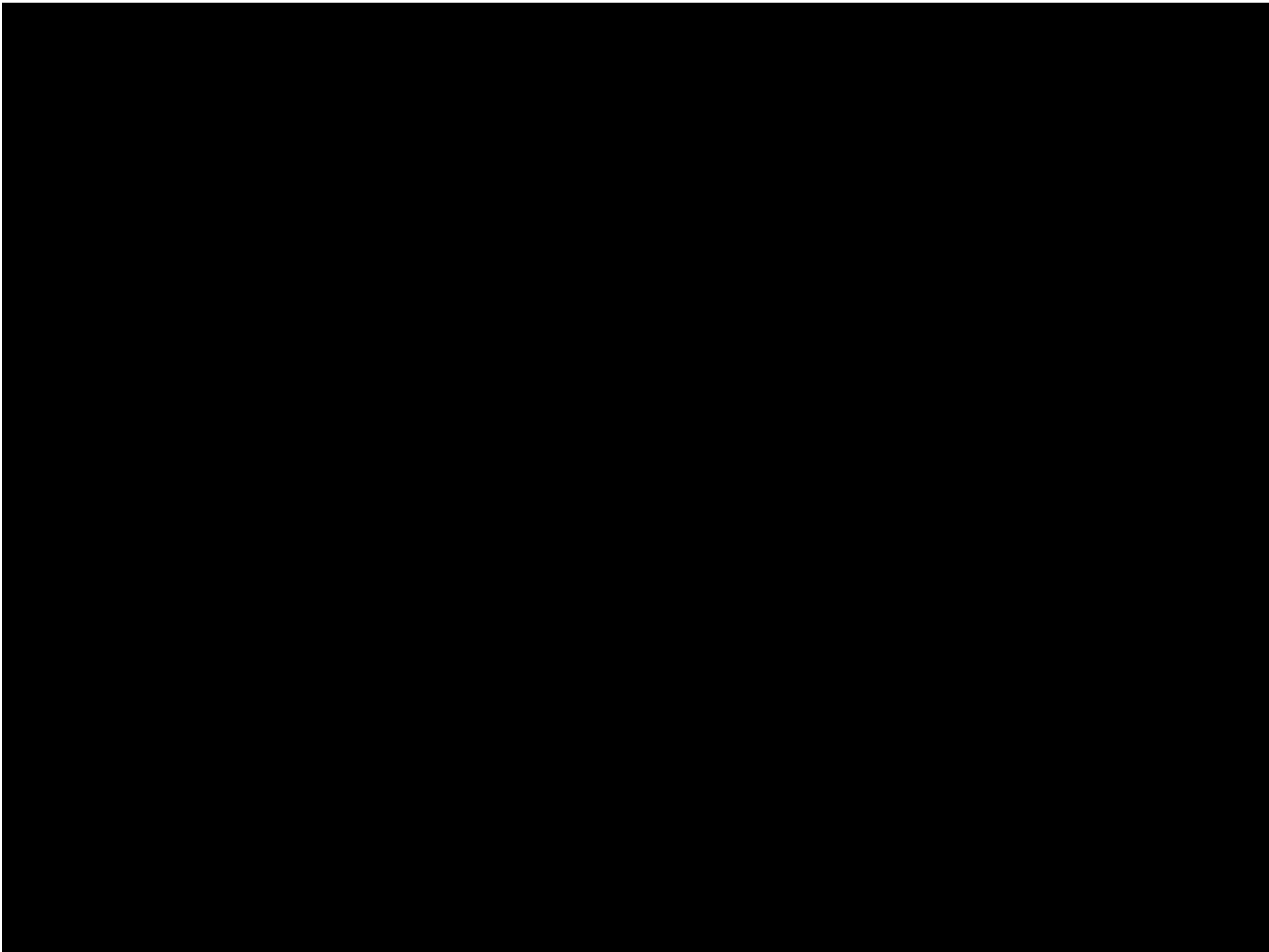
Actions of specific nature needed for Inclusive eGovernment include:

Assessment of state of play in MSs.

Pilots on eParticipation and democratic decision making.

Linked to the development of preparatory action





# Driving considerations for Pilots

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Producing agreed common results

Common Specifications, .....

Wide take-up by PAs beyond 2010 pilots

Pilot PAs initial critical mass  
Joined rapidly by others

Sustainable offer/demand tissue

Integrated "solution package"

Business case for PAs (benefits, ability to take-up)

Business case for industry (commercial offer, market)

